



امارات تاکس **MARATAX**

Amendment Excise Tax Clearing Company (TINCE) - User Manual

Date: Oct 2022

Version 1.0.0.0

Private and Confidential

This document contains information which is confidential and proprietary to the Federal Tax Authority. Any dissemination, distribution, copying, use of or reliance upon the confidential and proprietary information contained herein is unauthorized and strictly prohibited.





Document Version Control

Version No.	Date	Prepared/Reviewed by	Comments
1.0	01-Oct-22	Federal Tax Authority	User Manual for EmaraTax Portal

Annexure

The below are the list of User manuals that you can refer to

S. No	User Manual Name	Description
1	Register as Online User	This manual is prepared to help you navigate through the Federal Tax Authority (FTA) website and create an EmaraTax account with the FTA.
2	Manage online user profile	This manual is prepared to provide you an understanding on Login process, user types, forgot password and modify online user profile functionalities.
3	User Authorisation	This manual is prepared to provide you an understanding on Account Admin, Online User, and Taxable Person account definitions and functionalities.
4	Taxable person dashboard	This manual is prepared to help the following 'Taxable person' users to navigate through their dashboard in the Federal Tax Authority (FTA) EmaraTax Portal: Registered for VAT Registered for Excise Non-registered Taxpayer Tax Group Warehouse Keeper Freight Forwarder/VAT Clearing Company (TINCO) Excise Tax Clearing Company (TINCE)
5	Link TRN to email address	This manual is prepared to help you navigate through the Federal Tax Authority (FTA) website to Link TRN to New Email Address.





The Following Tabs and Buttons are available to help you navigate through this process

Button	Description				
In the Portal					
💮 User types	This is used to toggle between various personas within the user profile such as Taxable Person, Tax Agent, Tax Agency, Legal Representative etc				
□')	This is used to enable the Text to Speech feature of the portal				
عربي English	This is used to toggle between the English and Arabic versions of the portal				
-A A +A	This is used to decrease, reset, and increase the screen resolution of the user interface of the portal				
Manage Account	This is used to manage the user profile details such as the Name, Registered Email address, Registered Mobile number, and password				
(Log Out	This is used to log off from the portal				
In the Business Process application					
Previous Step	This is used to go the Previous section of the Input Form				
Next Step	This is used to go the Next section of the Input Form				
Save as Draft	This is used to save the application as draft, so that it can be completed later				
2	This menu on the top gives an overview of the various sections within the. All the sections need to be completed in order to submit the application for review. The Current section is highlighted in Blue and the completed sections are highlighted in green with a check				

The Federal Tax Authority offers a range of comprehensive and distinguished electronic services in order to provide the opportunity for taxpayers to benefit from these services in the best and simplest ways. To get more information on these services Click Here





Document Control Information	
Annexure 2	
Navigating through EmaraTax	3
Introduction	5
Login to EmaraTax	6
Taxable Person Tile	7
Excise Tax Clearing Company – TINCE Tile	8
Amendment Button	9
Guidelines and Instructions	10
Excise Tax Clearing Company (TINCE) Registration – Amendment	12
Financial Guarantee	14
Review and Declaration	16
Post Application Details	18
Submitting the new Financial Guarantee	19
Post Application Submission	25
Correspondences	28





Introduction



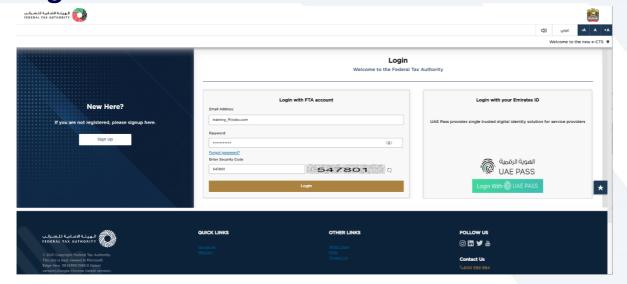


This manual is prepared to help a registered Excise Tax Clearing Company (TINCE) to navigate through the Federal Tax Authority EmaraTax portal to submit their TINCE amendment application. The TINCE amendment application allows the Excise Tax Clearing Company (TINCE) to add or remove the list of imported or processed excise goods to modify the financial guarantee amount, upload a new financial guarantee for that amount and submit the application to FTA. On approval of the application by FTA, the TINCE can avail suspension of Excise Tax up to the updated value of the financial guarantee amount.





Login to EmaraTax



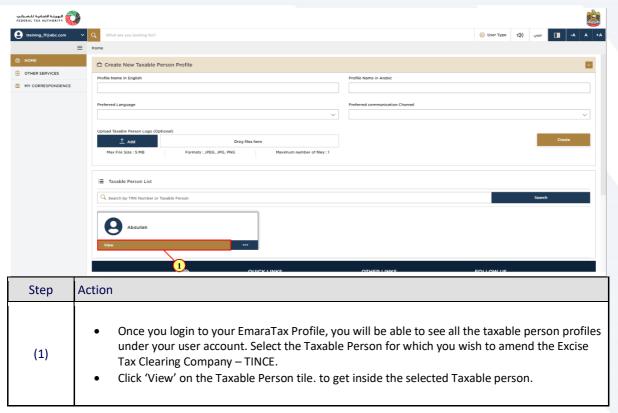


- You can login into the EmaraTax account using your login credentials or using UAE Pass. If you
 do not have an EmaraTax account, you can sign-up for an account by clicking the 'Sign Up'
 button. If you have forgotten your password, you can use the "Forgot Password" feature to
 reset your password.
- If you login via your registered email and password, on successful login, the EmaraTax online
 user dashboard will be displayed. If you had opted for 2 factor authentication, you will be
 required to enter the OTP received in your registered email and mobile number to
 successfully login.
- If you wish to login via UAE Pass, you will be redirected to UAE Pass. On successful UAE Pass login, you will be redirected back to the EmaraTax online user dashboard.





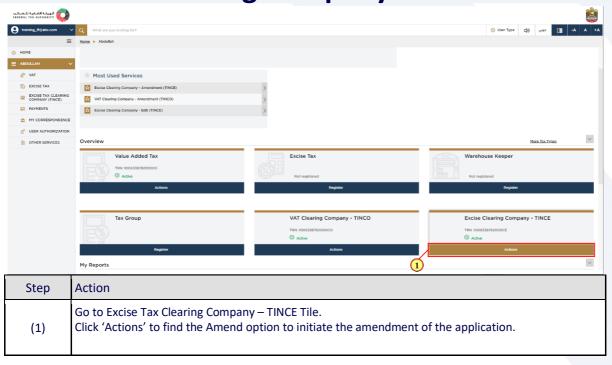
Taxable Person Tile







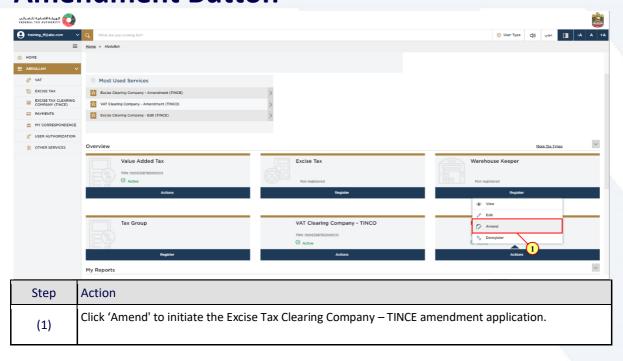
Excise Tax Clearing Company – TINCE Tile







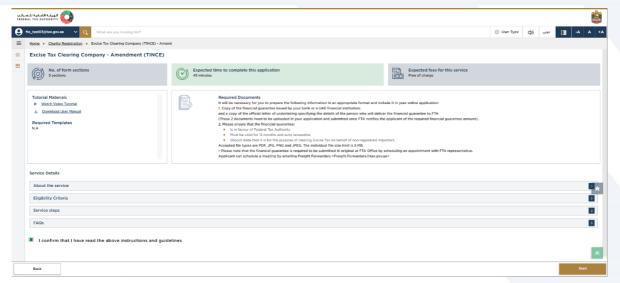
Amendment Button





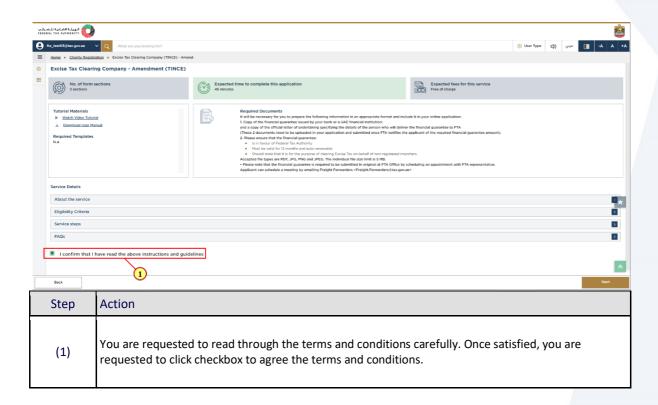


Guidelines and Instructions



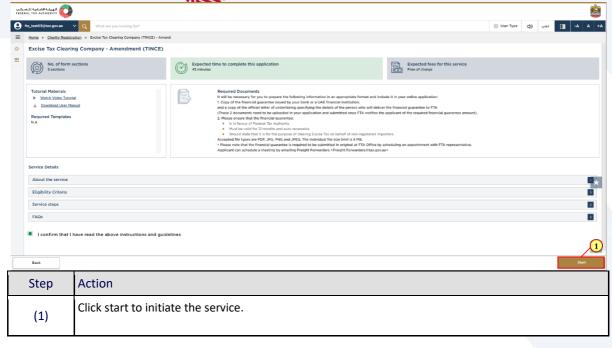


Before initiating the service, a detailed instructions page will appear highlighting the detailed criteria and prerequisite for the service. The 'guidelines and instructions' page is designed to help you understand certain important requirements related to Excise Tax Clearing Company – TINCE amendment. It also provides guidance on what information you should have in hand when you are completing the Excise Tax Clearing Company – TINCE amendment application.





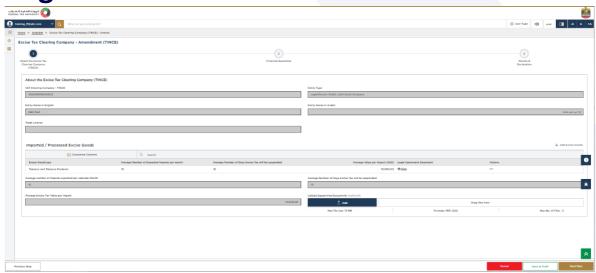






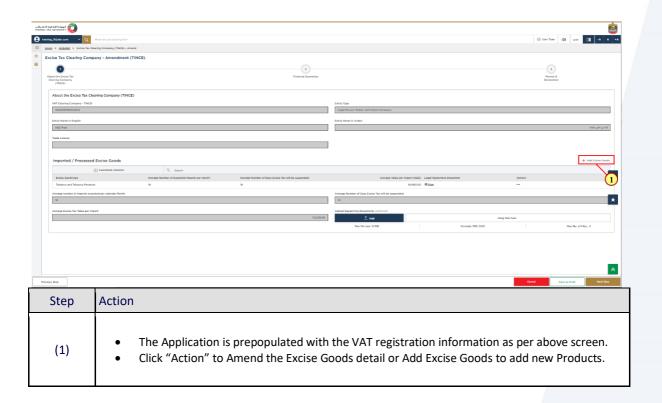


Excise Tax Clearing Company (TINCE) Registration – Amendment



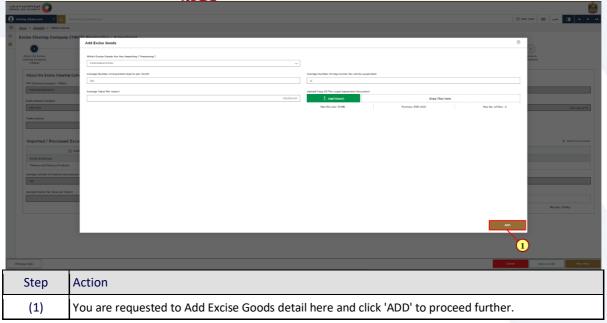


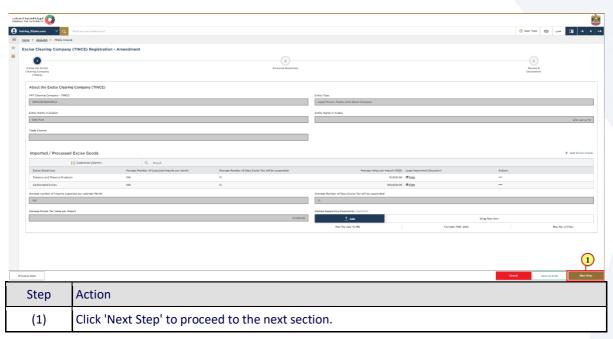
- The application is divided into several short sections which deal with various aspects of the Amendment process. The progress bar displays the number of sections required to complete the application. The section you are currently in, is highlighted in blue. Once you progress to the next section successfully, the previous section will be highlighted as green.
- To move from one section to the next, all mandatory fields of the current section must be completed. Any field that is not marked as 'Optional' is mandatory and must be entered.
- Ensure that, the data you enter in the application, is identical to the relevant supporting documents, to avoid rejection or resubmission of your application.







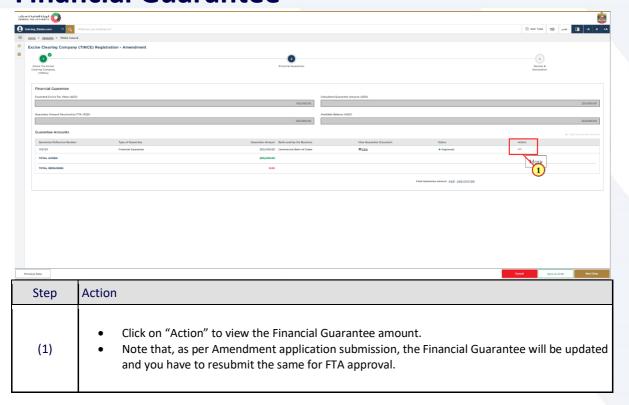


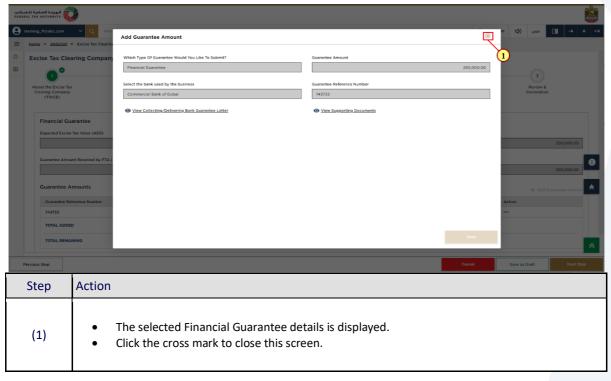






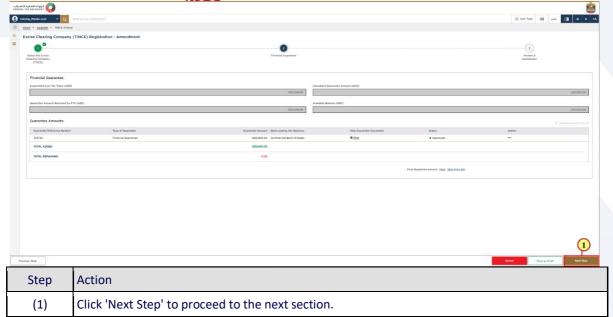
Financial Guarantee







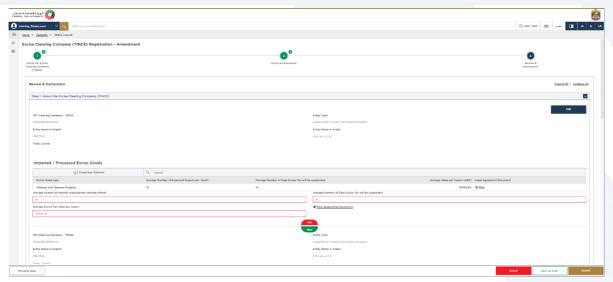






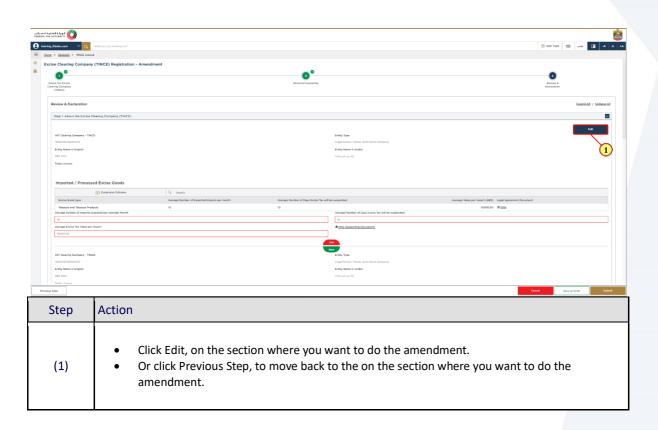


Review and Declaration



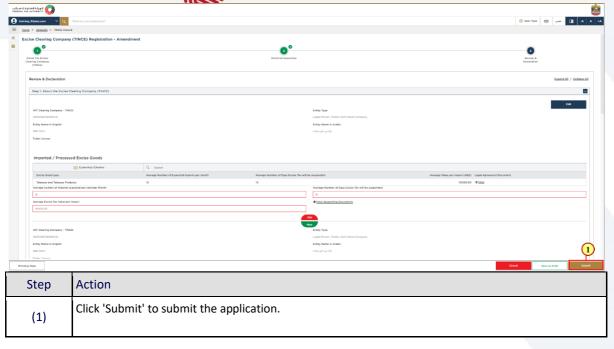


- The amendment application first displays the Review section. You can review each section for correctness.
- You may move to the respective section to do the necessary amendment.





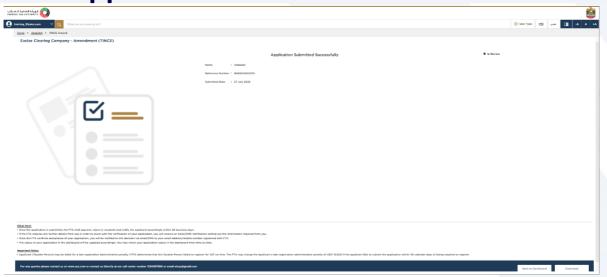






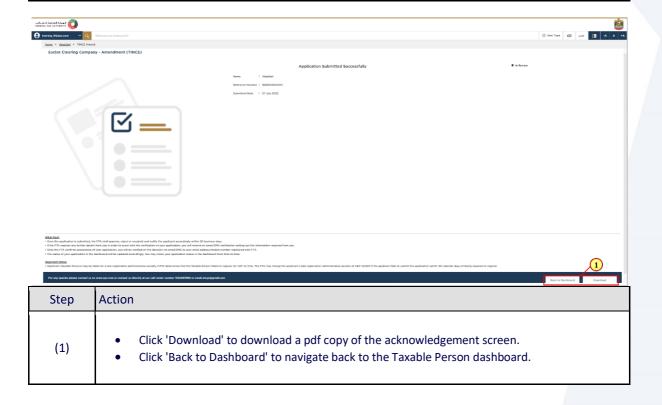


Post Application Details





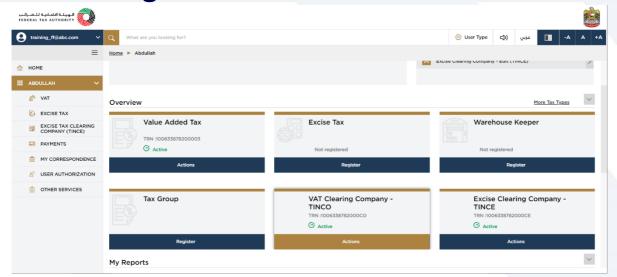
- After your application is submitted successfully, a Reference Number is generated for your submitted application. Note this reference number for future purposes.
- The Amend application requires FTA approval, the updated changes can be viewed in your registration.
- Read the "What Next" and "Important Notes".





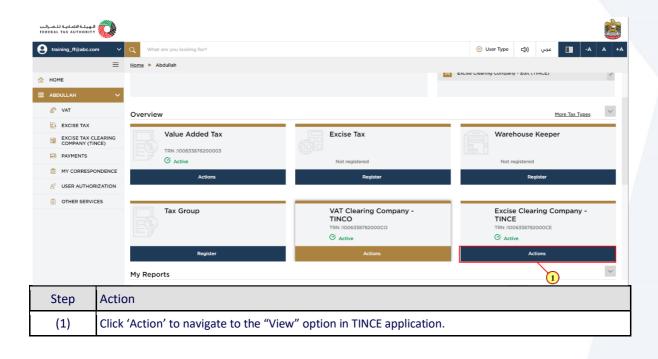


Submitting the new Financial Guarantee



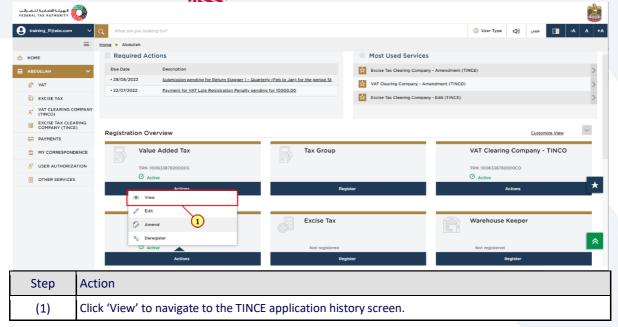


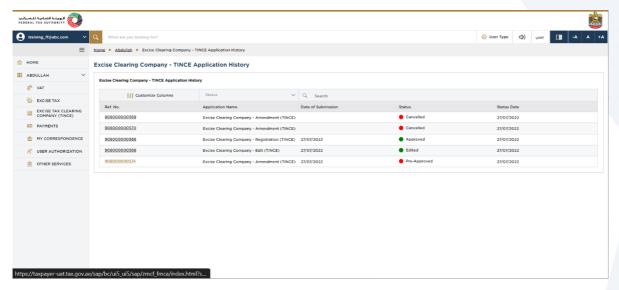
After you get the notification from FTA about your TINCE amendment application "pre-approval", you need to login to your account, navigate to your TINCE account and open the amendment application to provide your updated Financial Guarantee details.









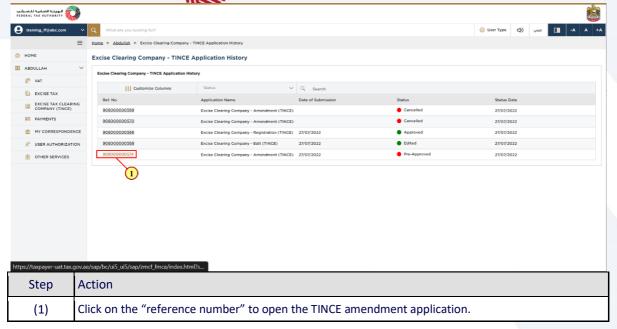


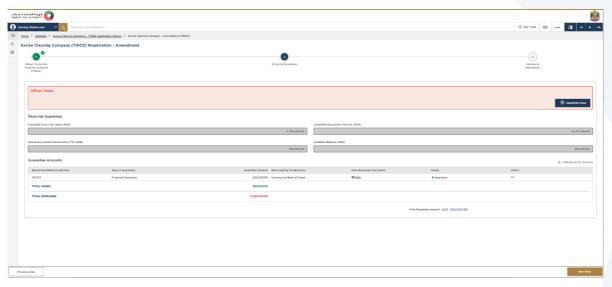


The TINCE application history screen displays a list of all the applications you have submitted to FTA for your TINCE. The status of your current TINCE amendment application will be "Pre-approved".







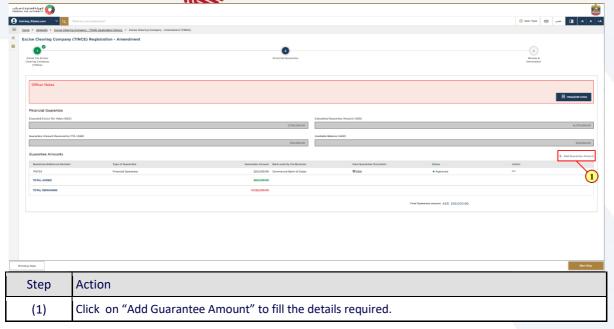


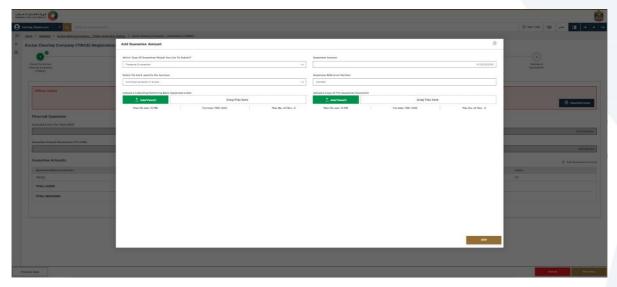


- As per amendment of application, the Financial Guarantee amount is revised by FTA. The
 "Add Guarantee Amount" option is now enable to fill the detailsThe updated "Financial
 Guarantee" amount determined by FTA based is displayed in the screen.
- If the "total remaining" amount is greater than zero, you need to add an additional financial guarantee for the remaining guarantee amount.
- If the "total remaining" amount is less than zero, you are not required to provide any new
 financial guarantee to FTA. You only have to review the application and submit it back to FTA.
 Once your amendment application is approved, you can submit a "Replace Financial
 Guarantee" application to FTA if required.







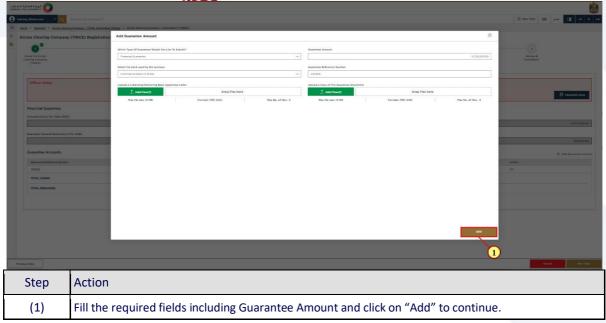


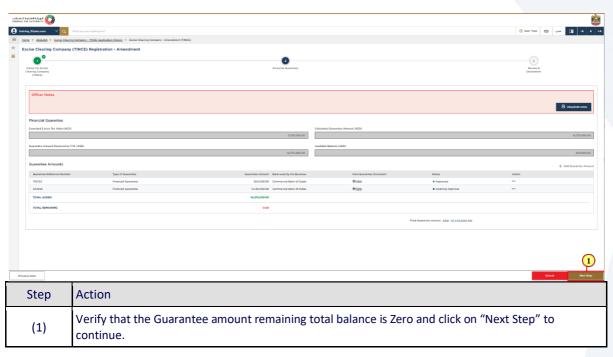


- Copy of the financial guarantee issued by your bank or a UAE financial institution and a copy
 of the official letter of undertaking specifying the person who will deliver the financial
 guarantee to the FTA has to be submitted.
- Ensure that the financial guarantee:
- Is in favour of Federal Tax Authority.
- Must be valid for 12 months and auto renewable.
- Should state that it is for the purpose of clearing Excise Tax on behalf of non-registered importers.



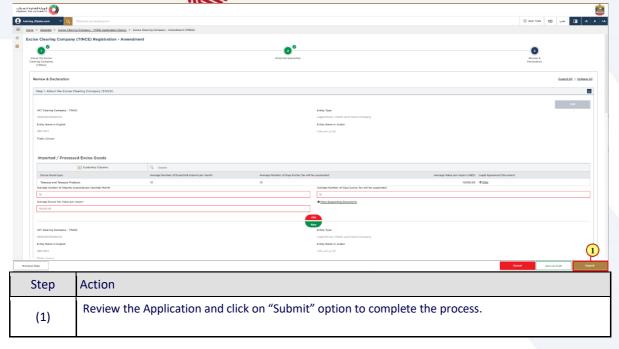








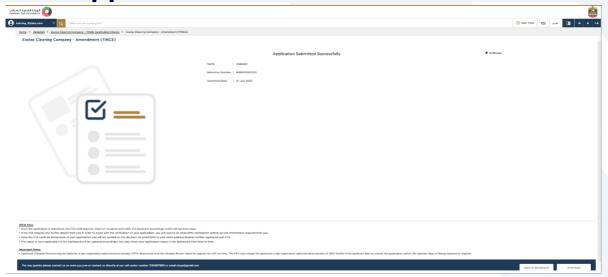








Post Application Submission



Once the application is submitted, the FTA shall approve, reject or resubmit and notify the applicant accordingly.

If the FTA requires any further details from you in order to assist with the verification of your application, you will receive an email notification setting out the information required from you.

Providing a Financial Guarantee:

After submitting the TINCE registration form successfully, the FTA will review your application and determine the amount of the financial security that is required.

In such a case, you will be sent an email and SMS with the financial security amount required. To provide the financial security to the FTA, follow the below steps:



- 1) Create an e-Guarantee, Smart Guarantee or a Bank Guarantee for the amount requested by the FTA from any financial institutions including banks.
- 2) Upload the details of the guarantee in the amendment application and submit to FTA.
- 3) In case of a Bank Guarantee, please note that the hardcopy must be delivered to FTA office.

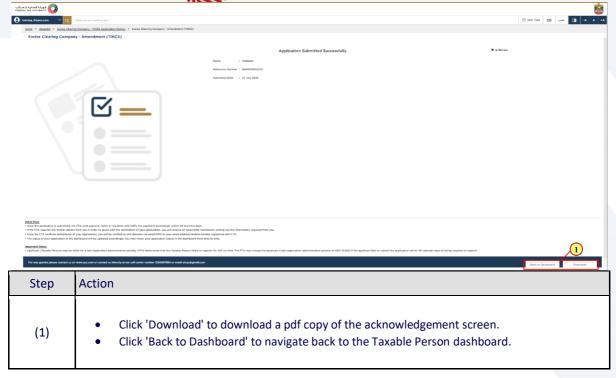
Please note that the financial guarantee is required to be submitted in original at FTA Office by scheduling an appointment with FTA representative. Applicant can schedule a meeting by emailing to Freight.Forwarders@tax.gov.ae.

After the FTA has received the details, the guarantee will be verified.

Once the FTA confirms acceptance of your application, you will be notified on the decision. Read the "What Next" and "Important Notes".

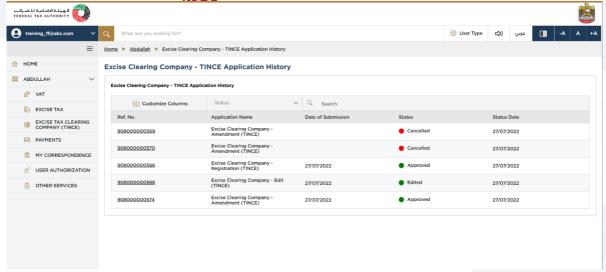














Application status is now Approved and Amendment of Excise Clearing Company – TINCE is completed.









Taxpayer receives the following correspondences:

- Application submission acknowledgment.
- Additional information notification (only if FTA requires more information to assist with their review of your application).
- Application approval or rejection notification.





Thank you